

Annual report 2018

The Service and Training Section organised two sessions for the Leipzig Congress, *Online resources and instruction and Service provision and succession planning*. Each session consisted of two presentations, drawn from the call for papers, followed by a roundtable discussion relating to one of the presentations.

Erin Connor focussed in *Critical Information Literacy in the Music Classroom* on the current information landscape and new approaches to instruction. We cannot continue with business as usual and offer only sources and tool based skills, but need to respond to the changing information environment. Practising critical information literacy is a student-centred approach.

Phillippa McKeown-Green and Nancy November presented the *Learning enhancement video project*. Videos were created in response to specific problems students had in assignments. Aim was to help students. Identify different kinds of music scores, understand the difference between primary and secondary sources, find their way around critical editions and complete works, and find and assess music-related literature on the internet. Script writing and acting was involved. After embedding the videos in the course, students performed better in their assignments.

Erin Connor, Nancy November and Yin Yee Kwan were the panel members on the round table discussion on free online services and instruction. After a short statement of each panel member, the floor was open to questions and discussion.

Felix Purtoiv introduced the services offered by the *Deutsche Zentralbücherei für Blinde (Leipzig)*. The library offers a large collection of braille scores and also creates braille scores on demand.

Janneka Guise presented on *Everyday succession planning in music libraries*. If you left your position suddenly, is your library prepared? If a colleague goes, are you prepared? Janneka asked attendees to consider these questions and think about why not everyone is doing it. Communication is a key element in successful succession planning.

Janneka Guise, Stephanie Merakos, Carolyn Dow, Katharina Hofmann were the panel members on the round table discussion on succession planning and advocacy. After a short statement of each panel member, the floor was open to questions and discussion.

During the year the Service and training section considered possible aims and objectives the current three-year term (until 2020). Promotion of services and training activities and working towards a platform for the exchange of information and experience relating to information literacy will be the core focus of the Service and training section.

Anna Pensaert, Chair